

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an affirmative reputation for building rugged and reliable forklifts. They are renowned globally as a company who has a proud heritage and who maintains a benchmark of brilliance in equipment manufacturing and design.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their promise of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a maker of mining and construction equipment. Very quickly the business grew into an industry leader and was responsible for constructing Japan's first contemporary bull dozer and farm tractor.

Over the previous few decades, Komatsu has evolved to become an international giant due to their strength and competence within the various fields of logistics, excavating, construction and mining. With progressive designs and technological superiority, they continue to be at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design approaches and superior production capabilities, Komatsu has distinguished themselves through the manufacture of dependable and rugged forklifts that clients from around the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the mounting demand for its products in the North American marketplace. To better expenditures and efficiencies, a modern plant was built in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the leading suppliers and makers of durable and modern forklifts at the moment, Komatsu Forklift U.S.A., Inc continues to satisfy their customers' desires globally. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's happy customers along with their North American clients.

After countless years of establishing and preserving quality consumer service relationships with clients, Komatsu Forklift recognizes that satisfying the needs of the customer is vital. Komatsu begins all original initiatives and product developments with the customer's input. By welcoming input and opinions, they are able to determine client wants and expectations then develop progressive concepts and then manufacture to exceed Komatsu Engineering Principles. Assuring customers that quality is planned from the start and continued through the manufacturing, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

Komatsu engineers are specialized experts in crafting lift trucks, construction equipment and heavy duty equipment. Their design ingenuity and expertise assures that each new piece of equipment will last in the toughest environments and have the ability to survive the roughest applications. Adherence to strict engineering standards enables Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent in-house quality standards all add to high-class forklift products. Komatsu Engineering Standards transform the modern and innovative technology used in advanced mining and construction equipment into world class equipment.

The ultra-modern plant in Covington, Georgia has all the essential requirements for full scale production. This facility is able to take unprocessed steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the lift trucks are ready to leave the facility and enter the market. Maintaining quality control through the duration of the manufacturing process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as worthy as the people who sell and support it, their sellers make all the difference. Komatsu Forklift is proud of their committed seller networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating education, or aftermarket support, their diverse network of experienced and capable professionals are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to provide the essential service needed to keep customers' operations running smoothly. Computerized, real-time access with next day distribution from their highly automated circulation hub is another option. The on-line K-Link system assists sellers with online parts management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. A lot of world-class firms depend on Komatsu forklifts in their everyday operations. National account consumers benefit from a unique partnership with Komatsu that enables them to tailor cost-efficient applications in order to enhance the customer's productivity and profits. Komatsu nationwide account consumers have access to on-line parts and service support system and a wide-ranging fleet management program, offering the ability for Komatsu to be their total solution for any lift truck issues.

The dependable and efficient team at Komatsu Forklift U.S.A., Inc., are focused on providing their customers an exceptional experience whether or not it is through sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of consumer service offered will help their clients meet or exceed their objectives and develop a profitable business/client relationship in the process. Komatsu strives to understand each of their customers' unique methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu encourages you to get in touch with with one of their many local Komatsu forklift sellers to learn more about the several products and services available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands of clients world-wide depend on the Komatsu family of products each day.